



Crystal Symphony • Cruise OCS191124 No. 8

Sunday, December 1, 2019

Miami, Florida, USA

Arrive: 7:00am

Sunrise: 6:50am

Forecast: Partly cloudy; 82°F / 28°C

## Disembarkation Issue

Crystal Symphony Concludes Her  
"Caribbean Cornucopia" Cruise  
Miami, Florida, USA - Roundtrip  
November 24 – December 1, 2019



**Stateroom Safe Reminder.** Guests who are disembarking Crystal Symphony in **Miami** are kindly reminded to remove all their personal items and please leave the safe door open/ajar.

**When disembarking Crystal Symphony at Miami,** please have your Guest Identification Key/Card readily available for scanning at the gangway prior to proceeding ashore.

**Forward Elevators Reminder.** Please note that due to luggage handling, two of the three forward elevators are unavailable for use after 9:00pm on November 30. We apologize for any inconvenience.

### No Smoking Please

Crystal Symphony is scheduled for bunkering (fuel storage) during our call at **Miami** today, December 1.

Guests are asked to refrain from smoking on those outside decks that face the bunkering barge. Thank you.

### Verandah Cleaning

Please be advised that all stateroom verandahs are washed down from the outside from approximately 8:00am to 12 Noon, December 1. For your privacy and comfort, please ensure that your verandah doors are securely fastened and that your curtains are drawn.

### Distances Sailed This Cruise

**Miami, Florida, USA to  
Grand Turk, Turks & Caicos**  
596 nautical miles

**Grand Turk, Turks & Caicos to  
George Town, Cayman Islands**  
620 nautical miles

**George Town, Cayman Islands to  
Key West, Florida, USA**  
506 nautical miles

**Key West, Florida, USA to  
Miami, Florida, USA**  
160 nautical miles

### Pilot Distance

62.5 nautical miles

### Total Distance Sailed

1944.5 nautical miles

**To convert to statute miles,  
multiply nautical miles by 1.15**

2236.175 land miles

# Disembarkation Information for Miami, Florida, USA • Sunday, December 1, 2019

## Your Baggage

All guests disembarking at **Miami** are kindly requested to place their luggage, tagged with the appropriate color and number-coded luggage tags outside their stateroom any time after dinner, but **no later than 11:00pm, Saturday, November 30, 2019**. In addition, we kindly ask all guests to also place the appropriate color and number-coded luggage tags on their hand carry luggage. If you have completed your packing by 8:00pm, and would like to have some of your bags out of your stateroom early, you are more than welcome to put them outside your stateroom door at this time.

**Please lock your luggage before placing it outside your stateroom. You may need to unlock it for airport security, but we suggest you re-lock it after these procedures. Please do not include any valuables, passport, airline tickets, medication, open bags or bottles of liquor with this luggage.**

All guests are advised not to leave any luggage containing high value items, Passport/Driver's License and/or checks/credit cards, laptops, cameras, iPads or any other items of value, including, but not limited to jewelry, and medicine with any individuals at hotels, on buses/vehicles or left unattended under any circumstances. It is unsafe to do so and Crystal Cruises cannot accept responsibility for any such valuables, passports, driver's license, checks, credit cards or medicine left in bags that are left unattended. This includes, but is not limited to, leaving items on tour or transfer buses, with hotel bellmen or front office staff, at hospitality desks in hotels, or unattended hotel lobbies, holding locations, pier terminals or any other locations. Luggage containing any valuables should be in the possession of the owners at all times, without exception. Guests should not leave any such items with any individual who is not known to the guest, regardless of any assurances given to guests that it is safe to do so. Please note that Crystal Cruises cannot be responsible for any loss or theft resulting from guests leaving luggage containing valuables unattended.

Kindly note that if you need additional ship's color-coded luggage tags, please contact the Reception Desk.

## Disembarkation Briefing

All guests are urged to watch the televised disembarkation presentation for important information regarding disembarkation procedures at **Miami**. The disembarkation talk will be available throughout the day and evening on your stateroom TV under Digital Entertainment - Crystal Media.

## Settlement of Accounts

If you have registered a credit card prior to boarding or during the cruise, you are automatically registered for Express Checkout. If you would like to settle your account in cash, kindly do so at the Reception Desk **by 11:00pm, Saturday, November 30, 2019. All shipboard accounts will be closed at 9:00am on Sunday, December 1, 2019.**

A complete itemized statement will be delivered to your stateroom on disembarkation morning. Your final balance will be automatically billed through your credit card company. Crystal Symphony accepts the following credit cards: Visa, American Express, Diners Club, JCB, Master Card and Discover Card as well as traveler's checks, personal checks or cash for settlement of your shipboard accounts.

## Regarding U.S. Customs Allowances

Please note that Crystal Symphony is required to provide U.S. Customs with a list of all guests who made purchases of over \$800 in the ship's gift shops. Any applicable duty will be collected as you pass through customs in the terminal ashore.

The Customs form is only required if you made purchases of over USD \$800 per person.

**Please note: No food, fruit or plants may be taken ashore in Miami due to local Quarantine and Agriculture regulations.**

## Luggage Inspection

Please be advised that for your safety and security, all luggage is subject to x-ray security and customs check prior to its off-loading. If an inspection of your luggage is required, we will ask you to come to the luggage handling area and unlock your bags for examination. We appreciate your cooperation should you be asked to open your luggage for inspection prior to disembarkation.

## Disembarkation Procedures at Miami on Sunday, December 1, 2019

Crystal Symphony is scheduled to dock at the port of Miami at **Terminal J** at approximately 7:00am on **Sunday, December 1, 2019**. We expect that the luggage off-loading will commence at **approximately 7:30am on December 1, 2019**, and we anticipate **regular disembarkation to commence at approximately 8:30am - 8:45am**.

### Early Disembarkation Notice

Guests with early independent disembarkation arrangements **between 7:30am and 8:30am** are instructed to keep their luggage inside of their staterooms and are required to **carry their own luggage ashore**.

Please note that the Porter Union further prevents Crystal Symphony's staff and crew from assisting guests with their luggage beyond the ship's gangway.

If you intend to disembark between 7:30am and 8:30am in Miami, kindly advise the Reception Desk on Crystal Deck 5 Midship and you will be assigned to the early disembarkation group **(RED 2)**.

ALL guests are assigned a disembarkation group, which is identified by a particular color/number coded luggage tag. Each color / number coded **group with a motor coach transfer will meet in the Starlite Club, Tiffany Deck 6 Midship**. Please note that for the comfort and convenience of all our guests, Crystal Symphony endorses a "no disembarkation announcement policy." Please consult the enclosed departure schedule for your particular disembarkation time and departure lounge. We ask that you **meet at least 15 minutes before the listed departure time**; failure to do so may cause you to miss your transfer and subsequently all further travel plans may be affected. Please make yourself comfortable in the Starlite Club and ship's staff will advise you when it is time for your group to disembark.

## Our Online Quality Assurance Program

We hope you will take advantage of the opportunity to complete our online Quality Assurance Program questionnaire. Presenting the questionnaire online offers the maximum convenience for you, our valued guests, to provide us with dynamic and immediate feedback regarding your Crystal cruise. The day after the conclusion of your cruise, you will receive an e-mail invitation to complete the online Quality Assurance questionnaire. The online questionnaire will be available for 7 days following the completion of your cruise. This will enable you to complete the questionnaire at your convenience and in the comfort of your home.

We kindly request that you make sure we have your updated e-mail address prior to leaving the ship. This will help ensure that you receive the invitation to complete the Quality Assurance Program questionnaire upon your return home.

Crystal Cruises values your opinions, and we appreciate the time you take to provide us with feedback about your cruise experience.

## Time to Bid *Adieu*

Back Home can conjure up all sorts of comfortable places and experiences in our mind's eye.

As this wonderful cruise comes to an end, we must admit there is a feeling of wanting to be back to the familiar things of our homes, families and friends. But then, tucked away in our imaginations, is the idea that just maybe the cruise won't end; maybe we'd like it to go on just a bit longer. After all, we've met such beautiful people, and we've had such a good time...

Everyone on board has had that warm satisfaction of meeting new friends, sharing the cruise and establishing a camaraderie that has made this trip the best. I know we will all meet again on board our special ship.

A sage once said that "home is where the heart is," and the heart never lies. Though you are leaving, please know that your friends at Crystal Cruises are always ready to welcome you back home aboard the beautiful Crystal Symphony.

Bon voyage; have a safe trip home.

– Captain Nenad Willheim

## Nautical Terms

### “Shake a Leg”

In the British Navy of King George III and earlier, many sailors' wives accompanied them on long voyages. Also, wives were allowed to stay for the night when the ship was in port. This practice could cause some problems, but some ingenious bosun solved the situation which tended to make reveille a hazardous event: The problem of distinguishing which bunks or hammocks held males and which held females. To avoid dragging the wrong “mates” out of their hammocks, the bosun asked all to “shake a leg” or “show a leg.” If the leg was shapely and/or adorned with silk, the owner was allowed to continue sleeping. If the leg was obviously male, such as being hairy and/or tattooed, then he was roused out. In today's Navy, showing a leg is a signal to the reveille petty officer that you have heard his call and you are awake.

### “Hunky-Dori”

This term, meaning everything is OK, was coined from a street named Honki-Dori in Yokohama. As the inhabitants of this street catered to the pleasures of Sailors, one can readily understand why the street's name became synonymous for anything that is enjoyable or satisfactory.

### “He Knows the Ropes”

In the very early days, this phrase was written on a seaman's discharge to indicate that he was still a novice. All he knew about being a sailor was just the names and uses of the principal ropes (lines). Today, this same phrase means the opposite, that the person fully knows and understands the operation (usually of the organization).

### “Let the Cat Out of the Bag”

This phrase has its origins in the grim ceremony of removing the rope or rawhide “cat-o'-nine-tails” from its carrying bag in preparation of flogging an offender. It was eventually applied to any other untimely, if less serious, revelation, which could lead to punishment.

## Calling All Crystal Society Shutterbugs

Would you like to see your photo in *Passport* magazine? We invite you to send us your photo carrying your green Crystal Society tote bag. Just take a photo with your tote bag anywhere in the world during your next Crystal cruise and e-mail the high resolution (300 dpi) .jpeg attachment to Crystal Society, [crystalsociety2@crystalcruises.com](mailto:crystalsociety2@crystalcruises.com).

Tell us where and during which voyage you took the photograph, and you just might see your photo in an upcoming issue of *Passport* magazine.

## Catch up with Crystal's Blog

You have probably read about many of our milestones on the Crystal Blog as we continue to expand our experiences throughout the world. As growth and development are flourishing with the entire Crystal brand, our blog is too. Crystal Insider™ focuses on luxury travel and adventure, designed to keep you fully informed about the most acclaimed travel experiences.

The Crystal Insider blog is dedicated to taking you, the most discerning world-travelers, on an exclusive journey into every aspect of Crystal — The World's Most Luxurious Hospitality and Lifestyle Brand Portfolio™. The Crystal Insider is where you'll get your first look into all things Crystal, as well as the travel world at large. Discover new, uncharted destinations to inspire you and reasons to relish your next Crystal Experience®.

We encourage you to nurture your wanderlust with insights from our global experts, highlights of upcoming adventures and the most current Crystal news. Let us take you “inside” Crystal, where well-appointed high adventure wrapped in luxury await you.

Visit <http://blog.crystalcruises.com/> and click on the subscribe button and join us on the “inside”!

## Lost and Found

All inquiries about lost or found items should be directed to the Reception Desk, Crystal Deck 5.

## Wheelchairs

Kindly note that wheelchairs provided by Crystal Cruises may not be taken ashore and are strictly for onboard use only.

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### Breakfast Times for today, Sunday, December 1, 2019

#### Marketplace, Lido Deck 11, Aft

Early Bird & Coffee (Port side)	5:30am – 6:30am
Continental Breakfast	6:00am – 7:30am
Breakfast Buffet	6:30am – 9:30am

#### Waterside, Crystal Deck 5 Midship

Breakfast (Open Seating)	7:00am – 9:00am
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#### The Bistro, Tiffany Deck 6, Midship

Go-to Coffee with Pastries	6:30am – 9:00am
Late-Risers Coffee with Danish Pastries	9:00am – 11:30am